



Lottery Help Line: (800) 228-0010
Pull-Tab Vending: (800) 235-7198
Terminals & Kiosks: (800) 858-4744

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RETAILER STAFF USE ONLY



Security Features of Lottery Tickets can Help Identify Thieves

With the holiday season upon us, theft in your retail location likely may unfortunately become more prevalent. The three types of theft — employee theft, vendor theft, and shoplifters — all contribute to a loss of income for your business.

But if a theft involves lottery products, the sophisticated security features on lottery tickets make them much more trackable than other types of retail products. And that trackability can help identify thieves, providing your business with additional tools to fight against theft.

The Iowa Lottery can provide assistance to you and your local law enforcement agencies in the detection and apprehension of thieves who steal Iowa Lottery products.

Many of the technological advancements that have been embedded into Iowa Lottery products, coupled with a robust gaming management system, provide Investigators in the Iowa Lottery Security Division the ability to quickly monitor and track Iowa Lottery products that are stolen from your business.

Being able to pinpoint the exact time and date of a lottery ticket's sale and redemption often provides valuable investigatory tools, such as the ability to obtain store surveillance video to identify those involved in the case.

Many people also are not aware that the theft of Iowa Lottery products is a Class D felony as defined in Iowa Code Chapter 99G.36, punishable by up to five years in prison and a fine between \$1,025 to \$10,245.

These serious consequences provide local law



enforcement agencies and prosecutors the ability to aggressively pursue those responsible for the theft of Iowa Lottery products.

Statistically, employee theft ranks at the top of the list for theft in retail locations, followed by vendor theft and shoplifters. There are a variety of techniques retailers can use to deter and prevent each of these types of thefts, such as store layout and design, adequate inventory controls, video surveillance and recording, customer service techniques, and effective policies and procedures.

If you believe someone has or is stealing Iowa Lottery products from your business, your first action should be to call your local law enforcement agency.

After you have made that call, you should contact the Scientific Games Terminal Helpline, 1-800-858-4744, so staffers there can contact the on-call Iowa Lottery Security Division Investigator.

An Iowa Lottery Security Division Investigator will then work with you and your local law enforcement agency to resolve the case.

Discontinued: Game Manual Insert Pages

Manual insert pages will no longer be offered as of January 1, 2026. With no scratch games being released in December, the November 2025 manual insert pages for **Red Hot 7s** (game #754), **777** (game #753), and **Winter Green** (game #769) will be the last.

How will I be notified of new scratch games?

As always, *Lottery Action* will continue to feature each scratch game before they launch, giving you enough notice to plan for your Suggested Order (SO) of upcoming game launches.

Where can I find the list of scratch games?

- At ialottery.com under GAMES > Scratch Games
- Lottery Action

How do I order more scratch tickets than my previous SO?

There are several ways to ask for more than your Suggested Order of scratch tickets for future needs.

1. From the terminal home screen, tap the Reports tab.
2. Tap Suggested Order Reports.
3. Add or delete the packs you'd like by selecting the game and entering the amount on the right side key pad.
4. Retailers that can edit their own Suggested Orders on the WAVE terminal can select the Reports tab on the top of the screen. Then they would select the Suggested Order button.

Continued »



NOV / DEC 2025

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
9	10	11 STATE HOLIDAY: LOTTERY OFFICES CLOSED	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	Dec. 1	2	3	4	5	6
7	8	9	10	11	12	13

OR

1. Call your District Sales Rep (DSR).
2. Speak directly to your DSR when they visit your store on your SO day.

Please note retailers only get a Suggested Order one day a week and the retailer can only edit the SO until 12:00 p.m. on your SO day. If you would like to order packs on a day that is **NOT** your SO day, you can call your regional office and place a special order.

What region am I located in so I know who to call?

View the region map by scanning the QR code: Each region office can be reached at the phone numbers and can connect you to your DSR.



Region Map

- Region 1: 515-725-7884 (Clive)
Region 2: 319-395-9313 (Cedar Rapids)
Region 3: 641-424-6011 (Mason City)
Region 4: 712-732-6662 (Storm Lake)

If you're ever unsure of who to call for your SO or have other questions, you can call the Lottery Help Line, as seen on the front cover of **Lottery Action**, or you can call your region.

Please be sure to throw out any inactive manual insert game pages when they end. Current games can still be referenced for ordering, but for all future games, please see ialottery.com under the GAMES tab, and navigate to the **Scratch Game page**. You can also scan this QR code with your mobile device. Or check the back of this, and all future issues of Lottery Action!

Scratch Games:



Give The Better Gift!

ELF and all related characters and elements © & ™ New Line Productions, Inc.

First entry period for *The Gift That Keeps On Winning* promotion ends 9:59 a.m. December 3.
Remind VIP Club members to enter these nonwinning scratch tickets for their first chance at winning \$10,000 – 25 will win!
...plus nonwinning holiday InstaPlay tickets **ELF and Reindeer Riches are also eligible!**



LOTTERY GAME DRAW DAYS AND TIMES

GAME	DRAW DAYS	SALES CUTOFF TIME	APPROX. DRAWING TIME	APPROX. ALLOWED CASHING TIME
POWERBALL®	MON. WED. & SAT.	8:59 P.M.	9:59 P.M.	11:40 P.M.
DOUBLE PLAY®	MON. WED. & SAT.	8:59 P.M.	10:30 P.M.	11:40 P.M.
MEGA MILLIONS®	TUE. & FRI.	8:59 P.M.	10 P.M.	NEXT DAY
LOTTO AMERICA®	MON. WED. & SAT.	8:59 P.M.	9:15 P.M.	11:40 P.M.
LUCKY FOR LIFE®	DAILY	8:30 P.M.	9:38 P.M.	11:40 P.M.
PICK 3 & PICK 4 MIDDAY	DAILY	NOON	12:20 P.M.	12:30 P.M.
PICK 3 & PICK 4 EVENING	DAILY	9:40 P.M.	10 P.M.	10:10 P.M.

ACTIVE SCRATCH GAME INFO

AS OF NOV. 4, 2025

Game#	Name	Sales Start Date	Game#	Name	Sales Start Date
617	Premiere	12/16/22	741	PAC-MAN	02/04/25
615	\$30,000 Crossword <i>Purple/Green/Blue/Pink</i>	12/29/22	729	Lucky Stars	04/01/25
651	Lucky 7 Bonus	02/01/23	735	Joker's Wild	04/01/25
616	\$50,000 Super Crossword	03/28/23	742	Baseball	04/01/25
645	X-TRA Bingo	06/14/23	737	3 Times Lucky	05/06/25
649	\$100,000 Mega Crossword	06/21/23	757	Full of \$300s	05/06/25
650	Ruby Red Crossword	06/27/23	746	Silver Streak	05/06/25
663	Plu\$ Your Bucks	07/25/23	743	JURASSIC WORLD	06/03/25
666	Payline	09/07/23	744	Going Bananas!	06/03/25
693	Scrabble™ Crossword Game	02/06/24	745	Bullseye Cash	06/03/25
695	Triple 7s	03/05/24	760	Scratch, Match & Win!	06/03/25
697	Lucky Roll	04/16/24	738	Wild Doubler	07/01/25
698	Triple 333	05/07/24	740	Quick Cash	07/01/25
675	X The Money	06/04/24	747	Triple It!	08/05/25
700	\$50,000 Jackpot	06/04/24	761	Iowa™ BLACKOUT	08/05/25
676	Easy Money	06/04/24	749	Cool Cat	09/03/25
712	Beat The Heat	07/02/24	750	Retro Bolts	09/03/25
706	Money Match	07/02/24	751	Money	09/03/25
701	Golden Riches	08/06/24	768	Holiday Gold*	10/07/25
707	High Striker	08/06/24	767	Holiday Bright*	10/07/25
699	In The Money	09/04/24	766	Merry & Bright*	10/07/25
714	Cash Blast	09/04/24	765	Holiday 10X*	10/07/25
710	Mega Bucks	09/27/24	764	Merry Money*	10/07/25
717	Words That Win	11/05/24	763	Peppermint Crossword*	10/07/25
715	Quick 7s	11/05/24	762	Chillin' With My Gnomies*	10/07/25
709	Gem 7s	12/30/24	759	Cash Frenzy	10/20/25
718	9s in a Line	01/03/25	753	777	11/04/25
727	Power 10X®	01/03/25	754	Red Hot 7s	11/04/25
728	Cherry Twist	01/03/25	769	Winter Green	11/04/25
730	Money Rush	01/03/25			
739	Word Games	01/03/25			
732	\$	02/04/25			
733	Super 7s	02/04/25			
734	Blackjack <i>Teal/Red/Green</i>	02/04/25			

RETAILER NOTICE:

See inside article about the discontinuation of manual insert pages for scratch games.

ENDING GAMES

For full list and details of ending and ended games, scan the QR code:



If you or someone you know is being impacted by a gambling disorder, call 1-800-BETSOFF (800) 238-7633 or visit 1800betsoff.org.

You must be at least 21 years old to purchase lottery tickets in Iowa.