

IOWA LOTTERY VIP CLUB™ RULES

NO PURCHASE NECESSARY. VOID WHERE PROHIBITED BY LAW.

A. General Provisions

1. The Iowa Lottery operates the VIP Club™ under the provisions provided in this document.
2. The VIP Club Rules are comprised of (1) the Iowa Lottery Authority Act; (2) the Iowa Lottery Administrative Rules; (3) the Iowa Lottery Rules for Claims in Contract or Tort; (4) the VIP Club Terms and Conditions, (5) the VIP Club Rules; and (6) the individual promotion rules if applicable. Each numbered item cited above shall have equal weight unless there is an inconsistency between or among the documents, in which case the document listed first shall be controlling.
3. **By submitting a Play It Again® entry for a promotion, an entrant is bound by the Terms and Conditions, the official rules of the VIP Club, and the rules of the particular promotion.**
4. The Iowa Lottery may use, without limitation, a prize winner's name, hometown, likeness and/or voice in any promotions, research, marketing, publications or advertising including, but not limited to, the Iowa Lottery websites without compensation or additional release.
5. The Iowa Lottery reserves the right to use the names, addresses and telephone numbers of all entrants for research and marketing purposes.
6. An entrant must be at least 21 years old to participate.
7. Entrants must have a valid U.S. street address within a state with an active state-sponsored lottery in order to register and participate. P.O. Boxes are not considered a valid street address and are not allowed.

B. Play It Again Drawings

1. For VIP Club promotions, legally obtained qualifying scratch, lotto and InstaPlay ticket Codes can be entered through the Iowa Lottery VIP Club website at <https://www.ialottery.com> (the Website) or entered using the Iowa Lottery LotteryPlus app (App). Players must either join or already be a member of the VIP Club to enter VIP Club promotions.
2. **A nonwinning ticket has no cash value.**
3. Players are allowed only one account per person in the Iowa Lottery VIP Club. If it is discovered a player has more than one account, the Lottery may, at its sole discretion, disable all but one of the accounts, revoke the player's VIP membership or take any other action it deems appropriate.
4. Players do not need to keep scratch, lotto or InstaPlay tickets after entering them for a promotion prize, but they may want to do so for verification or tax purposes. However, lotto tickets should be held until the designated lotto drawing as the ticket is needed to claim a jackpot. Codes on eligible lotto games should be entered into the promotion online before claiming a jackpot, as the ticket will not be returned to the player. The promotions will only be active for the time specified in the game rules and only the scratch ticket, lotto game ticket or InstaPlay ticket Codes specified by the rules will be qualified entries. Players will not be able to enter an expired promotion.

5. Players are only allowed forty (40) attempts to enter scratch, lotto or InstaPlay ticket Codes for promotions per day unless specified otherwise in the promotion rules. After forty (40) attempts, the player's account will lock and reset automatically the following midnight.
6. The Lottery is not responsible for otherwise eligible entries that are mis-sent or are entered after the deadline. The Lottery will not accept mailed in, faxed in, or hand-delivered entries.
7. Unless stated in the promotion rules, other than the forty (40) attempts per day limit on attempting to enter Codes, there is no limit to the number of times players may enter unique legally obtained qualifying scratch, lotto and/or InstaPlay Codes into a promotion.
8. The odds of winning a prize will vary depending on number of entries.
9. Players from other states where lotteries are legal may enter the Play It Again drawings if they have an eligible ticket and are at least 21 years old.

C. Registration

1. To participate in Play It Again, a player must register for a free account on the Website. Players who are already registered will initially have to verify their registration before they can enter a promotion. Registration information must be kept current. It is the player's responsibility to edit his or her own registration information..
2. Entries into promotions cannot be changed, canceled or returned once entered.
3. Players do not have to be present at the drawing to win.

D. Miscellaneous

1. The Iowa Lottery offers no warranties or guarantees of product quality of prizes.
2. The Iowa Lottery shall not be responsible for any prizes lost, damaged or stolen during shipment, pick-up or use.
3. The Iowa Lottery shall not be responsible for injury or loss of life resulting from any prize awarded.
4. If required, a player will receive a W-2G form for his or her prize.
5. The Iowa Lottery withholds the minimum required federal and state tax on the value of merchandise prizes. The Iowa Lottery withholds all federal and state taxes as may be required by law, but winners are responsible for all other taxes that may be due or owing.
6. Winners' prizes, if cash, are subject to offset of certain governmental debts.
7. Players are solely responsible for maintaining and keeping account information current and accurate. The Iowa Lottery assumes no responsibility or liability whatsoever for technical or computer malfunctions or for a player's failure to keep account information current.
8. The Iowa Lottery reserves the right to terminate the VIP Club at its sole discretion. If the program is terminated, the Iowa Lottery will attempt to provide reasonable notice of such termination.
9. Players should use the help form for any questions or concerns regarding any of the Lottery's programs or promotions.
10. By participating in the VIP Club, each player and his or her heirs, legal representatives, and assigns agree to indemnify, defend, release and discharge the Iowa Lottery, its employees, officers, and directors from and against any loss, claim, damage, suit, or injury arising out of or relating to the Iowa Lottery VIP Club or any action taken pursuant to these rules or any other Lottery rules or regulations.

11. If the CEO, or the CEO's designee, determines that an otherwise valid entry has been foiled by the intervention of a Lottery employee, Lottery retailer, or Lottery vendor processing error, the CEO may authorize the replacement of an eligible entry or a refund of the ticket price. This shall be the player's only recourse against the Lottery or its personnel.
12. If disputes arise beyond those covered by the CEO's discretion, the laws of the State of Iowa shall govern and determine all matters arising out of or in connection with the promotions. All litigation commenced in connection with this promotion shall be brought and maintained solely in Polk County District Court for the State of Iowa, Des Moines, Iowa, or in the United States District Court for the Southern District of Iowa, Central Division, Des Moines, Iowa, wherever jurisdiction is appropriate. This provision shall not be construed as waiving any immunity in States or Federal court, which may be available to the Lottery or the State of Iowa.

E. Force Majeure. If the Iowa Lottery Authority is hindered from providing the prizes due to riots, acts of God, shortages of labor or materials, war, acts of terrorism, governmental laws, regulations or restrictions or any other causes of any kind whatsoever (other than financial inability) which are beyond the reasonable control of the Iowa Lottery Authority, the Iowa Lottery Authority shall not be liable or responsible for its inability to provide some or all of the items.

F. Technical Disclaimer.

1. The Iowa Lottery is not responsible for and shall not be liable for:
 - Any damage to an entrant's computer system/device that is directly or indirectly caused by accessing or downloading content from <https://www.ialottery.com> or otherwise participating in this promotion; or
 - Any computer system/device, phone line, hardware, software or program malfunctions; or
 - Other errors, failures, dropped or delayed computer transmissions or network connections that are human or technical in nature.
2. Without limiting the generality of the foregoing, the Iowa Lottery is not responsible for incomplete, illegible, misdirected, late, lost, damaged or stolen entries; or for lost, interrupted, inaccessible or unavailable networks, satellites, Internet Service Providers (ISP), website or other connections; or for miscommunications; or for failed, jumbled, scrambled, delayed, or misdirected computer, telephone or cable transmission; or for any technical malfunctions, failures or difficulties; or for printing errors; or for clerical, typographical or other error in the offering or announcement of any prize or in any prize notification documents, or other errors of any kind or nature; or for the incorrect or inaccurate capture of information or the failure to capture information.
3. Caution: Any attempt by anyone to deliberately damage the website or undermine the legitimate operation of the promotion may be in violation of criminal and civil laws and will result in disqualification if the individual is an entrant. If such an attempt is made, the Iowa Lottery reserves the right to seek remedies and damages (including attorney's fees) from any such person to the fullest extent of the law, including criminal prosecution. Should such an attempt be made, the Iowa Lottery reserves the right to cancel the promotion if it becomes technically corrupted.